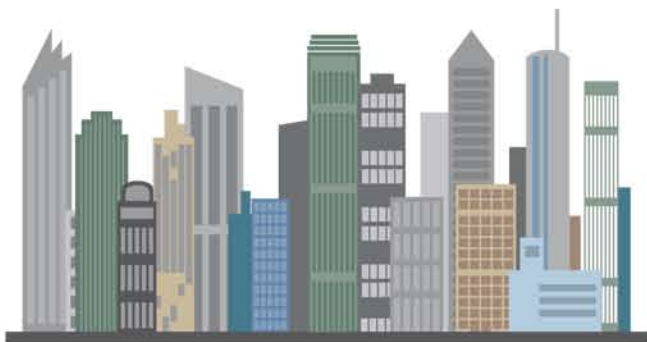


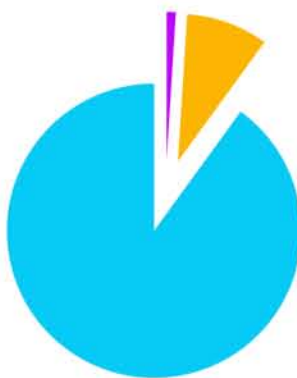
WORK

Improving employee productivity

Staff employment costs



Staff costs account for **90%** of business operating costs



A 10% variation on costs does not have equal impact to a business:

- 1% Energy: +/- 0.1%
- 9% Rental: +/- 0.9%
- 90% Staff: +/- 9%

An increase in staff productivity is the largest opportunity for any business

Open plan offices

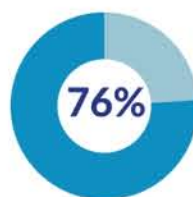
Open plan seating makes up **54%** of workplaces for UK employers



Leading to **poor speech privacy** and **unacceptable noise levels**



40% believe that acoustic quality interferes with their work



76% dissatisfied with others over-hearing private conversations



64% dissatisfied with people talking on the phone



Health, well-being and productivity

UK employees are expected:



99% to be high performing



98% to display creativity and innovation



96% to be relaxed and stress-free



Poor mental health costs UK employers **£30 billion** per annum



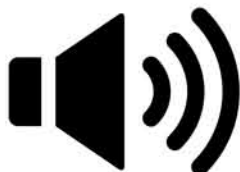
Absenteeism in the US costs **\$2,074** per person per annum



Absenteeism in Australia costs **7 AU\$ billion** per annum

Noisy office environments

Accuracy of work decreases by **67%** when exposed to noise



When conversational noise is reduced and speech privacy increased:

Improved:

- memory and accuracy tasks

10%

- the ability to focus

48%

Reduced:

- distraction levels

51%

- physical stress symptoms

27%



Reducing office noise

Implement the ABCs

Absorbing

- acoustic ceiling tiles

Blocking

- sound reducing partitions, walls & windows

Covering

- active noise control